DISPLACED WORKERS G U I D E B O O K

SECOND EDITION

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Compiled and Distributed by:

CONGRESSMAN JOHN D. DINGELL Member of Congress

The information included in this guidebook was compiled by the Office of Congressman John D. Dingell. The purpose of this guidebook is to highlight and explain opportunities for federal, state and local assistance for workers who have been displaced. This guide is not intended to be a comprehensive look at all assistance opportunities, rather it is meant to highlight those programs of interest to Michigan and the 15th Congressional District. Detailed information can be found by contacting the appropriate federal or state agencies as the information is subject to change. Additional requirements and guidance may be published at the discretion of the relevant agencies.

DISPLACED WORKERS G U I D E B O O K

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Unemployment Insurance, Benefits, and Services

Unemployment Insurance

Administrator	Michigan's Unemployment Insurance Agency (UIA)
Description	Unemployment insurance (UI) provides temporary unemployment benefits to
	eligible workers who become unemployed through no fault of their own and who are
	either looking for new jobs, in approved training, or awaiting recall to employment.
	In Michigan, some unemployed workers may be eligible for extended benefits under
	the federal emergency unemployment compensation program until February 28,
	2010. This will provide up to an additional 34 weeks of benefits to unemployed
	workers who have exhausted their state unemployment benefits. Further, because
	Michigan is considered a high unemployment state, unemployed workers will
	receive up to 19 weeks of additional benefits for a total of up to 53 weeks of
	emergency unemployment compensation. In addition, the American Recovery and
	Reinvestment Act provides federal funding to increase regular and emergency
	unemployment benefits by \$25 per week through the end of February 28, 2010.
Phone	1-866-500-0017 or 1-800-638-3995
Website	http://www.michigan.gov/uia/0,1607,7-118210179,00.html

Michigan Unemployment Insurance Agency Online Tutorials

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Administrator	Michigan Unemployment Insurance Agency (UIA)
Description	The Michigan UIA has released webcasts for unemployed workers and employers.
_	These webcasts are intended to inform dislocated workers about Agency programs
	and service, and may also serve as guides and tutorials.
Website	http://www.michigan.gov/uia/0,1607,7-118-53900,00.html

Local Unemployment Problem Resolution Offices

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Administrator	Michigan's Unemployment Insurance Agency (UIA)
Description	The UIA's Problem Resolution Offices (PROs) resolve customer problems and
_	provide access to automated resources. For more information, see Web site below.
	PROs are open 7 a.m. to 4 p.m. (temporary extended hours) Eastern time weekdays,
	except state holidays.
Locations	Detroit: 3024 W. Grand Blvd.
	Livonia: 33523 W. 8 Mile Rd., Suite B
	Mt. Clemens (temporary): 21885 Dunham Rd., Suite 7, (DHS Macomb County)
	Pontiac (temporary): 51111 Woodward Ave.
Phone	1-866-500-0017
Website	http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925,00.html

Employment Training Services – Adult

Employment Truming Services True	
Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The purpose is to train unemployed adults in high demand industries. Funding will
	ensure that supportive services and needs-related payments are available to support
	the employment and training needs of unemployed workers in Michigan.
Funding	Michigan will receive \$30.8 million in formula funding
Phone	1-517-335-5858
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679 1821 2793,00.html

Employment Training Services – Dislocated Workers

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The Dislocated Worker Program provides workforce investment activities that
	increase the employment, retention, earnings, and occupational skill level of
	participants. Eligible dislocated workers include individuals who have been
	terminated, laid off, received a notice for termination or layoff, or employed at a
	facility that will close within 180 days, among others.
Funding	Michigan will receive \$78.4 million in funding
Phone	1-800-285-WORK (9675)
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815,00.html
Funding Phone	increase the employment, retention, earnings, and occupational skill level of participants. Eligible dislocated workers include individuals who have been terminated, laid off, received a notice for termination or layoff, or employed at a facility that will close within 180 days, among others. Michigan will receive \$78.4 million in funding 1-800-285-WORK (9675)

Employment Training Services – Youth

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	Services available under the youth program include tutoring, study skills
	training, alternative secondary school offerings, summer employment
	opportunities, paid and unpaid work experience, occupational skill training,
	leadership development opportunities, supportive services, adult mentoring, follow-
	up services, and comprehensive guidance and counseling. The American Recovery
	and Reinvestment Act (ARRA) also raises the age of eligibility for youth services
	provided with the additional funds through age 24 to allow local programs to reach
	young adults.
Funding	Michigan will receive \$73.9 million in funding
Phone	1-800-285-WORK
Website	http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785,00.html

COBRA Continuation Coverage

Administrator	U.S. Department of Labor
Purpose	To provide individuals and their families with a premium subsidy of 65 percent of
	the COBRA continuation premiums for a maximum of 9 months of coverage only
	with respect to involuntary terminations that occurs on or after September 1, 2008,
	and before January 1, 2010. The full premium subsidy is limited by a taxpayer's
	adjusted gross income (AGI), \$125,000 for individuals and \$250,000 for joint filers
	and is phased out for individuals with an AGI between \$125,000 and \$145,000 and
	families with an AGI between \$250,000 and \$290,000. It provides a special 60-day
	election period for a qualified beneficiary who is eligible for a subsidized premium
	and who has not elected COBRA continuation coverage as of the date of enactment
	or who is no longer enrolled on the date of enactment, for example, because the
	beneficiary was unable to continue paying the premium.
Eligible	1 •
Activities	who have been involuntarily terminated to enable them to afford premium payments
	for health insurance coverage under COBRA.
Phone	1-866-4-USA-DOL
Website	http://www.dol.gov/dol/topic/health-plans/cobra.htm

Funding Assistance

GovBenefit.gov

Administrator	GovBenefit.gov
Description	GovBenefits.gov is a partnership of Federal agencies which helps citizens determine
	their eligibility for government benefits and assistance. By answering a series of
	questions about yourself, GovBenefits will provide you with a list of state and
	federal government benefit programs you may be eligible to apply for and receive.
Phone	1-800-FED-INFO (1-800-333-4636)
Website	http://www.govbenefits.gov/govbenefits_en.portal

Michigan No Worker Left Behind Program (NWLB)

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Administrator	The State of Michigan, Michigan Works! Service Center
Description	NWLB is intended to accelerate the transition of thousands of workers into well-
	paying, high-demand jobs and industries. It provides funds of up to \$5,000 per year
	for 2 years to any community college, university, or other approved training center.
	"Green jobs" training is available at many of the community colleges and
	universities in Southeast Michigan as part of the NWLB Green Jobs Initiative.
Eligible	All displaced workers, workers who have received a notice of termination or layoff
Applicants	from employment or any employed person with a family income of less than
	\$40,000 per year. Additionally, you must have graduated from high school but not
	be enrolled in a full-time college or university.
Phone	1-800-285-WORK
Website	http://www.michigan.gov/nwlb, http://www.michiganworks.org

Supplemental Nutrition Assistance Program (SNAP)

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Administrator	Michigan Department of Human Services
Description	SNAP, formerly the Food Stamp Program, is a food assistance program that helps
	low-income individuals and families purchase food. The American Recovery and
	Reinvestment Act included \$20 billion for SNAP, which includes a 13.6 percent
	increase in maximum food assistance benefits
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832,00.html

YouthBuild

Administrator	Employment & Training Administration, U.S. Department of Labor
Description	Funding goes towards competitive grants for services focused on at-risk youth so
	that they can gain educational and work experience while constructing or
	rehabilitating affordable housing.
Funding	\$50 million was included in American Recovery and Reinvestment Act for
	YouthBuild Programs
Phone	1-877-872-5627
Website	http://www.doleta.gov/youth_services/youthbuild.cfm

Work Opportunity Tax Credit (WOTC)

	(or opportunity full circuit (or or o)	
Administrator	Michigan Unemployment Insurance Agency	
Description	This is a tax credit incentive program for employers to hire individuals who are recent recipients of: SNAP (food stamps), TANF (FIP) benefits, SSI, or vocational rehabilitation services or are: disabled or unemployed Veterans, ex-felons, living in HUD designated communities or disconnected youth. Check the website to see if you might qualify the employer for this credit and if you think you do, then let the employer know when applying or interviewing for a new job.	
Phone/Email	1-800-482-2959 or WOTCUnit@michigan.gov	
Website	http://www.michigan.gov/uia/0,1607,7-11878849,00.html	

Local and Regional Training Programs

Ann Arbor SPARK "Shifting Gears Program"

Administrator	Ann Arbor SPARK
Description	This five-month program is designed for corporate executives looking to transfer
	their large-company knowledge to skills for small companies. It includes small-
	business workshops, in-class sessions, a three-day practice simulation, and a two-
	week pro bono project with a local small business. Also provides networking
	opportunities, career mentoring, and interview practice.
Address	SPARK EAST, 215 W. Michigan Ave., Ypsilanti, MI 48197
Eligible	Experienced corporate professionals. The cost of the program is \$2,000 and is
Applicants	offered multiple times throughout the year.
Website	http://www.annarborusa.org/career-services/shifting-gears

Automation Alley Program for Displaced Workers

Administrator	Automation Alley
Description	This program is designed for displaced workers looking for advanced training in
	manufacturing jobs. The core curriculum focuses on technical and academic
	training in high-wage technical manufacturing positions.
Address	Automation Alley's Advanced Manufacturing Training Center
Phone	1-800-427-5100
Website	http://www.automationalley.com

Detroit Entrepreneurship Institute Inc.

Detroit Entrepreneurship institute inc.	
Administrator	Detroit Entrepreneurship Institute, Inc. (DEI)
Description	DEI provides entrepreneurship and economic literacy training and technical
	assistance to individuals in Southeast Michigan. They also help individuals achieve
	self-employment and accumulate assets necessary for starting their own business.
Address	1010 Antietam, Detroit, MI 48207
Phone	1-313-877-9060
Website	http://www.deibus.org

Detroit Job Corps Center

Detroit 300 Corps Center	
Administrator	Detroit Job Corps
Description	Job Corps is a no-cost education and career technical training program
_	administered by the U.S. Department of Labor designed to help young people ages
	16 through 24 receive career technical and academic training. Job Corps pays each
	student a living allowance twice a month while in the program. However, just like a
	real job, taxes are deducted from this allowance. Job Corps also offers housing to
	up to 120 male students and 120 female students in several dormitories. Each
	dormitory has bathroom and shower facilities, laundry facilities, TV rooms,
	lounges, and vending machines.
Eligibility	To enroll at Detroit Job Corps, please contact an admissions counselor at 1-800-
	733-5627.
Address	11801 Woodrow Wilson Street, Detroit, MI 48206
Phone	1-313-852-0300
Website	http://detroit.jobcorps.gov/Home.aspx

Focus:	HOPE

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Administrator	Focus: HOPE
Description	Focus: HOPE offers education and training in the fields of machining, advanced
	manufacturing engineering, information technologies and weatherization. Also
	offers the Fast Track program geared at improving math and reading skills before
	entering an advanced job skills training program.
Address	1355 Oakman Boulevard, Detroit, MI 48238
Phone	1-313-494-5500
Website	http://www.focushope.edu/education/fs.htm

Ford and the University of Detroit-Mercy Advanced Electric Vehicles Graduate Courses

Toru unu une e	Toru and the University of Detroit Mercy Muvaneed Electric Venteres Graduate Courses	
Administrator	The University of Detroit-Mercy (UDM)	
Description	Beginning in January 2010 UDM will begin to retrain traditional automotive	
	engineers, providing them with the skills and expertise to develop the next	
	generation of advanced electric and hybrid vehicles. These graduate-level courses	
	are supplementary to Ford's internal online training programs in battery cells and	
	electrochemistry, power-split controls, regenerative braking, calibration and	
	commodity planning. Engineers in this program will select five of the seven courses	
	to be completed in one calendar year. Most courses will be offered at the Ford	
	Training and Development Center in Dearborn; others with laboratory experience	
	will be offered at UDM's McNichols campus in Detroit.	
Address	4001 W. McNichols Road, Detroit, MI 48221-3038	
Phone/Email	Duane Spytman at 313-993-3378 or spytmada@udmercy.edu	
	Val Glisson at 313-993-1128 or glissovs@udmercy.edu.	
Website	http://eng-sci.udmercy.edu/programs/aev/index.htm	

Former Auto Engineers Retraining Program

Administrator	Michigan Technological University
Description	Michigan Technological University, AVL and the Engineering Society of Detroit
Description	
	(ESD) offers free training for Michigan's auto engineers. The semester-long course,
	Advanced Propulsion for Hybrid Vehicles with a concentration in Battery
	Engineering, is a graduate-level, three-credit class focusing on engineering skills
	that apply to next-generation hybrid and electric vehicles with an emphasis on
	battery design and hands-on learning. The Michigan Department of Energy, Labor
	and Economic Growth as well as the Michigan Academy for Green Mobility are
	sponsoring the course. Classes include hands-on lab sessions provided by AVL and
	utilize three hybrid vehicles supplied by GM, and support from Ford and Lotus. For
	more information on the course, please visit ESD's web site for course description.
Address	ESD Headquarters, 20700 Civic Center Drive, Suite 450, Southfield, MI 48076
Eligible	Only automotive engineers with a bachelor's of science degree in engineering or
Applicants	similar physical sciences area are eligible to apply. To be considered, candidates
	must work for the auto industry or have been displaced due to economic conditions.
	First preference will be given to engineers employed in the auto industry. Their
	tuition will be covered by federal dollars administered through Michigan Works!
	Auto engineers who are unemployed are also encouraged to apply and will be
	admitted tuition-free if space is available.
DI	1
Phone	1-248-353-0735
Email/Website	To apply: Linda LaPointe of ESD at <u>llapointe@esd.org</u> , or visit:
	http://ww2.esd.org/_PDFS/2010/2010-10-PropulsionDesc.pdf

Great Lakes Trade Adjustment Assistance Center

Great Bakes Trade Adjustment Assistance Center	
Administrator	Great Lakes Trade Adjustment Assistance Center at the University of Michigan
	(GLTAAC)
Description	The center helps small manufacturing businesses that have been negatively
	impacted by imports improve their competitiveness and long-term viability. The
	GLTAAC has successfully assisted over 300 companies in the region.
Address	
	506 E. Liberty Street, 3 rd Floor, Ann Arbor, MI 48104
Eligible	Eligible firms must be certified as "trade impacted" by the U.S. Department of
Applicants	Commerce. The firm must be a manufacturer with wholly owned subsidiary status
	in Michigan and have been a business at least two years.
Phone	1-877-877-5439
Email/Website	gltaac@umich.edu, http://www.gltaac.org
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Michigan Opportunity Partnership

Administrator	The State of Michigan Department of Energy, Labor and Economic Growth.	
	Employers from business and industry, health care, skilled trades, associations,	
	organized labor, community colleges and universities, the Michigan Works!	
	System, and Michigan's Regional Skills Alliances have pledged jobs and support.	
Description	The partnership provides targeted skills training for labor sectors experiencing	
_	significant shortages, contacts 35,000 employers to identify immediate job	
	openings, and works directly with employers to fill job vacancies.	
Phone	1-800-285-WORK	
Website	http://www.michiganworks.org, http://www.michigan.gov/mdcd	

Unemployed Workers Over 40

Administrator	Operation ABLE of Michigan in Detroit
Description	Full-time, 8-week computer and job search course. Includes training on word
_	processing, business communications, the Microsoft suite of software (Office,
	Excel, Access, and PowerPoint), employability skills, and customer service.
Eligible	Job seekers over 40 years old are eligible for the course.
Applicants	
Phone	1-313-832-0922
Email	ability@operationable.org

Local College and University Programs

Automation Alley Talent Transition Program

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Administrator	Automation Alley – Lawrence Technological University staff members are
	working in collaboration with General Dynamics Land Systems, Raytheon Co., and
	the U.S. Army Tank Research, Development, and Engineering Center.
Description	The program helps schools customize retraining and certificate programs based on
_	the hiring needs of local industries.
Address	Lawrence Technological University in Southfield and the U.S. Army Tank
	Research, Development, and Engineering Center in Warren
Phone	1-800-427-5100
Website	http://www.automationalley.com

Eastern Michigan University "Return to Learn"

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Administrator	Eastern Michigan University
Description	EMU offers assistance to any students who wish to complete their degree.
Address	EMU's main campus is located in Ypsilanti, however, EMU offers classes in
	satellite locations in Brighton, Detroit, Flint, Grand Rapids, Jackson, Livonia,
	Monroe, Traverse City and Washtenaw County. (NOTE: Not all programs are
	offered in all locations). EMU also offers online classes.
Phone	Admissions Office: 1-734-487-5978
Website	- i
	Program Application: http://www.emich.edu/admissions/apply.php

Eastern Michigan University "Shifting Gears"

Administrator	Eastern Michigan University, taught by Dr. Dianna Wong
Description	Eastern Michigan University's School of Business, working in collaboration with Spark East, offers the program "Shifting Gears" which assists displaced corporate executives in developing the skills necessary to succeed in smaller, start-up settings.
Address	SPARK EAST, 215 W. Michigan Ave., Ypsilanti, MI 48197
Phone	1-734-622-0882 or 1-734-478-6030

Lawrence Technological University Tuition Break

Administrator	Lawrence Technological University
Description	LTU is offering grants that will fund 50 percent of tuition for 400 displaced
	workers (200 undergraduate and 200 graduate students) until graduation. These
	tuition grants are part of the \$3 million Recovery Starts Here grant program.
Address	21000 West Ten Mile Road, Southfield, MI 48075-1058
Eligible	Interested applicants must be able to attend the university full time and submit
Applicants	dated buyout letters, separation agreements, or unemployment applications.
Phone	Admissions Office: 1-248-204-3160
Website	Program Application: http://www.ltu.edu/recovery

The Michigan Technical Education Center

inc michigan i	The Michigan Technical Education Center	
Administrator	The Michigan Technical Education Center at the Henry Ford Community College	
	and the Southeast Michigan Community Alliance	
Description	The center provides employment, education, and counseling services, such as job	
	search skills training, search assistance, financial aid information and referrals to	
	retraining programs.	
Address	Henry Ford Community College, 5101 Evergreen Rd. Dearborn, MI. 48128	
Eligible	All displaced workers may contact the Michigan Technical Education Center for	
Applicants	further information.	
Phone	1-313-317-6600	
Email/Website	mtec@hfcc.edu, http://www.hfcc.edu/mtec/	

Oakland University Scholarship Program

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Administrator	Oakland University and Michigan Works!	
Description	The university is offering competitive scholarships of \$5,000 per year for two	
	years. The scholarship covers certificate programs in financial planning, paralegal	
	services, assistive, vocational, and licensed practical nursing, medical	
	administration, and patient care.	
Address	Oakland University 2200 N. Squirrel Road, Rochester, Michigan 48309-4401	
Eligible	All interested applicants must register with Michigan Works before registering at	
Applicants	Oakland University to be eligible for the scholarship program.	
Website	http://www.michiganworks.org, http://www.oakland.edu/quality	

Film Classes at Oakland Community College

Administrator	Oakland Community College and S3 Entertainment Group L.L.C.
Description	The combined partnership offers noncredit courses and internships in film classes
	to help course participants enter into Michigan's growing film industry. The course
	is taught for two weeks with classes Monday-Thursday from 5:30pm to 8:30 pm
	and 8 hour sessions on Saturdays at the S3 studio in Ferndale. The cost of the
	course is \$1,850 each.
Address	Oakland Community College, 2480 Opdyke Road, Bloomfield Hills, MI 48304
Email/Website	http://www.s3eg.com, FIT@s3eg.com

Local Community College Short-Term Training Programs

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Administrator	Henry Ford Community College, Wayne County Community College, Washtenaw
	Community College, Monroe County Community College
Description	These local community colleges offer short-term training and education programs
	as part of the No Worker Left Behind program. Courses are intended to give
	individuals the skills necessary to enter employment. The training programs vary
	from accounting to theater to web design.
Address	Henry Ford Community College in Dearborn, Wayne County Community College
	in several locations, Washtenaw Community College in Ann Arbor, and Monroe
	County Community College in several locations.
Website	http://www.michigan.gov/nwlb/0,1607,7-242-48247 44644 44670,00.html,
	www.mycareereducation.org

Wayne-Metropolitan Community Action Agency

Administrator	Wayne-Metropolitan Community Action Agency
Description	Wayne Metro's Employment & Training Program works to improve client job
	readiness and skill level. Employment counselors help to identify barriers that can
	hinder or delay employment and then develop Individualized Service Plans based
	on client goals. Intake Services/Service Planning begins with a one-to-one
	interview to determine eligibility, review applicable services, complete Service
	Plan and schedule participation in the E & T Program. Training programs include:
	a Work Experience Program designed for up to 8 weeks of on-the-job paid work
	experience and Computer Training classes.
Address	2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	1-313-843-2550
Email/Website	tmccollister@waynemetro.org or visit:
	http://www.waynemetro.org/programs_css_employment.html

Workforce Assistance Centers in Southeast Michigan

Keep Michigan Working

Administrator	State of Michigan
Description	A database with links for job opportunities and training.
Website	http://www.mi.gov/jobs

Michigan Works! Talent Bank

Administrator	Michigan Works!
Description	A website where workers can search for jobs and employers can contact interested
	potential employees.
Phone	1-800-285-WORK
Website	http://www.michiganworks.org

Southeast Michigan Community Alliance (SEMCA)

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Administrator	Michigan Works!, SEMCA
Address	25363 Eureka Rd, Taylor, MI 48180
Description	SEMCA is one of 25 Michigan Works! Agencies designed by the state to simplify
	public and business access to educational training, self-help and economic
	development opportunities.
Phone	1-734-229-3500
Website	http://www.semca.org/

Local Workforce Assistance Centers:

Administrator	Arab Community Center for Economic and Social Services (A.C.C.E.S.S.)
Description	The center provides employment services and job training.
Address	2651 Saulino Ct., Dearborn, MI, 48120
Phone/Website	1-313-842-7010 and http://www.accesscommunity.org.

Administrator	Employment Training and Community Services of Washtenaw County
Address	304 Harriet St., Suite 400, Ypsilanti, MI 48197
Phone	1-734-544-3053
Website	http://www.ewashtenaw.org/government/department/etcs

Administrator	Michigan Works! Dearborn Service Center
Address	6451 Schaefer, 2 nd Floor, Dearborn, MI, 48126
Phone	1-313-945-8380

Administrator	Michigan Works! Southgate Service Center
Address	15100 Northline Rd., Suite 179, Southgate, MI, 48195
Phone	1-734-362-3466

Administrator	Monroe Service Center
Address	1531 North Telegraph Rd., Suite D, Monroe, MI 48162
Phone	1-734-240-7950
Website	http://www.co.monroe.mi.us/monroe/default.aspx?PageId=33

Administrator	M-TEC at Henry Ford Community College
Description	The center provides internet access, job search assistance, information and referral
	services to education and training programs, in addition to career counseling.
Address	3601 Schaefer Rd., Dearborn, MI, 48126
Phone	1-313-317-6600
Website	http://www.hfcc.edu/mtec/

Administrator	University of Michigan – The Center for the Education of Women
Description	Provides job search counseling and assistance with resumes and cover letters.
Address	330 E. Liberty, Ann Arbor, MI, 48104
Phone	1-734-998-7080
Website	http://www.cew.umich.edu/

Administrator	Women's Center of Southeast Michigan
Description	The center provides job workshops, assistance with resumes and cover letters, and
_	coaching for interviews.
Address	2425 W. Stadium Blvd., Ann Arbor, MI, 48103
Phone	1-734-973-6779

Health Coverage, Clinics, Prescription Drug Discounts

Michigan Medicaid Programs

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Administrator	Michigan Department of Community Health
Description	Michigan has many health care programs available to children, families, and
	adults who meet certain eligibility requirements. The goal of these health care
	programs is to ensure that essential health care services are made available to
	those who otherwise would not have the financial resources to purchase them.
Eligible	All of the health care programs in Michigan have income limits and some
Activities	programs also have an asset limit, which vary based on program.
Phone	1-517-373-3740
Website	http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-41331,00.html

Michigan Medicare Savings Program

	care Savings Frogram
Administrator	Michigan Department of Community Health (MDCH)
Description	MDCH helps individuals find programs that they may be eligible for that can save
	over \$1,000 in Medicare expenses each year for people who qualify.
Eligibility	You may qualify for help to pay your Medicare expenses if you are elderly or
	disabled with low income and limited assets. To get these savings, you must be
	eligible for or receiving Medicare Part A. If you are not sure if you are receiving
	Medicare Part A, look on the front of your Medicare insurance card or call Social
	Security toll-free at 1-800-772-1213 to ask. To qualify, you must have: monthly
	income below 135% of the Federal Poverty Level (FPL); and assets valued at less
	than \$4,000 for a single person (\$6,000 for a married couple).
Phone	1-800-772-1213
Website	http://www.michigan.gov/documents/Medicare_10355_7.pdf

Adult Benefits Waiver / Adult Medical Program (ABW/AMP)

Administrator	Michigan Department of Community Health
Description	Adult Benefits Waiver / Adult Medical Program (ABW/AMP) provides basic
	medical care to low income childless adults who do not qualify for Medicaid. There
	are asset and income tests. ABW/AMP medical coverage is limited (e.g., inpatient
	coverage is not covered). However, prescription dug coverage is included. Contact
	the local MDHS office to apply program.
Phone	Monroe: 1-866-291-8691; Wayne: 1-313-833-3450; Washtenaw: 1-866-291-8691
Website	http://www.michigan.gov/documents/ABWCoverages_121451_7.pdf

MI Child

Administrator	MIChild
Description	MIChild is a health insurance program available to uninsured children of
	Michigan's working families. Services are provided by HMOs and other health
	care plans. MIChild covers: regular checkups, shots, emergency care, dental care,
	pharmacy, hospital care, prenatal care and delivery, vision and hearing, mental
	health and substance abuse services, among others. If your child qualifies, you pay
	a monthly premium of \$10 a month. There are no co-pays and no deductibles.
Eligibility	To qualify, children must: be U.S. citizens, live in Michigan, be under the age of
	19, have no health insurance, and meet the income requirements.
Phone	For an application, call: 1-888-988-6300
Website	https://eform.state.mi.us/michild/intro1.htm

Veterans Hospitals

Administrator	John D. Dingell VA Medical Center
Description	Located in Detroit, medical services are provided to veterans living in Wayne,
	Oakland, Macomb, and St. Clair counties.
Address	4646 John R Street, Detroit, MI 48201
Phone	1-313-576-1000
Website	http://www.detroit.va.gov/index.asp

Administrator	VA Ann Arbor Healthcare System
Description	The VA Ann Arbor Healthcare System serves veterans in Michigan and northwest
	Ohio at its main medical center or one of three community-based outpatient clinics.
	The facility also serves as a referral center for specialty care.
Address	2215 Fuller Rd., Ann Arbor, MI 48105
Phone	1-734-769-7100
Website	http://www.annarbor.va.gov/index.asp

Free Clinics of Michigan

Administrator	Free Clinics of Michigan
Description	Free Clinics of Michigan is a network of volunteer-staffed free clinics that provide
	health care services to the uninsured or medically underserved in Michigan.
Address	Various locations across Michigan
Phone	1-888-877-6769
Email/Website	http://www.fcomi.org/locator/locator.htm or email: admin@fcomi.org

Free Clinics in Wayne County

Administrator	Arab Community Center for Economic and Social Services Health Clinic
Description	Medical services are offered to the uninsured and underinsured based on a sliding
	scale fee schedule, making it affordable for the entire public regardless of income.
	Services include primary care such as physicals, follow-ups, immunizations, pap
	smears, breast exams and family counseling, obstetrics and gynecology, general
	surgery and oncology, complete laboratory services, mammography and
	ultrasound. Pharmacy located on premises.
Address	6450 Maple St., Dearborn, MI 48126
Phone	1-313-216-2200
Website	http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division

Administrator	Cabrini Clinic
Description	Services available include medical, prescription, vision, mental health and social.
Address	1234 Porter Street, Detroit, MI 48226
Phone	1-313-961-7863
Email/Website	contactus@cabriniclinic.org or http://www.cabriniclinic.org/

Administrator	Hope Medical Clinic – Wayne Satellite Clinic
Description	Services available include medical, dental, and prescription.
Address	5403 S. Wayne Rd., Wayne, MI 48184
Phone	1-734-710-6688
Website	http://www.thehopeclinic.org/medicalclinic/wayne.htm

Administrator	Health Unit on Davison Avenue (HUDA) Community Clinic
Description	Provides free outpatient medical services for the uninsured. Medical services
	include outpatient health assessments, blood pressure screening, cholesterol
	monitoring, diabetes screening, general eye exams, prostate cancer screening and
	breast exams. HUDA Clinic also offers lab services including glucose testing,
	occult blood testing, TB testing, urine dipstick, hemoglobin, beta-HCG, and
	microscopic services. Open Wednesdays and Saturdays from 10 a.m. until 2 p.m.
Address	1605 W. Davison Ave., Detroit, MI 48328
Phone	1-313-865-8446
Email/Website	info@hudaclinic.org or http://hudaclinic.org

Administrator	MAPI Free Clinic
Description	Services available include medical and prescription.
Address	12701 Telegraph Rd., Suite 202, Taylor, MI 48180
Phone	1-734-374-3152

Administrator	Oakwood Medical Staff Clinic
Description	The clinic was established to provide primary care health services to adult patients
_	that have been displaced or laid off from Ford Motor Company and Visteon in the
	past 3 years and are without health insurance. The clinic offers primary care
	services including a history and physical exams by a physician. Ancillary testing
	including radiology exams, blood work or more extensive medical care may not be
	services that are covered. The clinic within the Charlotte A. Woody Cancer Center.
Location/Hours	18101 Oakwood Blvd, PO Box 2500, Dearborn, MI 48124; MonThurs.1-4 P.M.
Phone	1-313-593-7817
Pharmacy	For a small annual fee, patient can have access to low-cost prescriptions by
-	registering in the pharmacy located across the Atrium from the clinic. Phone: 1-
	313-593-7273
What to Bring	Driver's License or picture ID, Proof of previous employment at Ford Motor
	Company (severance papers, Ford ID, UAW card), and a list of medications.
Website	http://www.oakwood.org/?id=2124&sid=1

Administrator	St. John Community Health Center
Description	Primary care services usually include the regular services you would receive from
	your family doctor, such as preventive care, health education, and treatment of long
	term (chronic) disease like high blood pressure or diabetes.
Address	3000 Gratiot Ave.(near McDougall), Detroit, MI 48207
Phone	1-313-567-7642
Website	http://www.stjohn.org/hospitalscenters/OutpatientCenter.aspx?FacilityID=57

Administrator	St. Vincent DePaul Health Center
Description	Services provided for adults include treatment of common medical conditions such
	as: high blood pressure, diabetes, asthma, arthritis, physicals, and respiratory
	problems. Physicians are available on most Monday and Thursday afternoons by
	appointment only.
Address	15055 Hubbell St., Detroit, MI 48227 (located at Cooley High School)
Phone	1-313-837-5078
Website	http://www.stjohn.org/InnerPage.aspx?PageID=1826

Administrator	Wyandotte Clinic for the Working Uninsured
Description	The Wyandotte Clinic for the Working Uninsured provides primary medical care to
	adult uninsured workers. Services include primary care doctor visits, podiatric
	services, disease Management of high blood pressure, diabetes, asthma, nutrition
	counseling with registered dietitian, referral service as appropriate, women's annual
	exams, including Pap and Mammography, and prescription assistance. Patients are
	seen by appointment on Wednesdays from 4 pm to 7 pm and some Saturdays.
Address	23050 West Road, Suite 230, Brownstown, MI 48183
Phone	1-734-365-3560
Website	http://www.wyandotteclinic.com/

Administrator	Western Wayne Family Health Centers
Description	Western Wayne provides primary care services to the uninsured and underinsured
	based on your ability to pay. Fees are determined on a sliding scale basis. Western
	Wayne will also help patients apply for support programs that may help to offset
	the cost of care. Services are available to patients of all ages and include: primary
	and preventative care, physical examinations, health and wellness education,
	chronic disease management, obstetrics /gynecology, breast and cervical cancer
	screenings, well child checks, immunizations, employment physicals, laboratory
	work, and referral into specialty care.
Address	2500 Hamlin Road, Inkster, MI 48141
Phone	1-313-561-5100
Website	http://www.wwfhcinkster.org/

Free Clinics in Washtenaw County

V
Corner Health Center
The Corner provides medical services for men and women between the ages of 12-
21, and their children. Services include: wellness care including physicals,
immunizations, diagnosis and treatment of common health problems such as a sore
throat or asthma, pediatric care and mental health services. Fees are determined on
a sliding fee schedule based on income.
47 Huron, Ypsilanti, MI 48197
1-734-484-3600
http://www.cornerhealth.org

Administrator	Chelsea Grace Clinic
Description	Services include medical and prescription.
Address	603 S. Main St., Chelsea, MI 48118
Phone	1-888-331-1174

Administrator	Hope Medical Clinic, Inc.
Description	Services include medical, dental, prescription, vision, hearing, mental health and
	social services.
Address	103 Arnet St., Ypsilanti, MI 48198
Phone	1-734-481-0111
Website	http://www.thehopeclinic.org

Healthy Heart, Blood Pressure, and Stroke Screenings

Administrator	Oakwood Healthcare System and Canton's 100 Days to Health
Description	Oakwood's Community Health department presents low cost (sometimes free)
- 3333 F 333	heart health screenings and other services. This quick screening offers on-the-spot results, and interpretation of blood pressure, total & HDL cholesterol and glucose levels. To participate in screening (blood pressure and cholesterol levels), preregistering at http://leisure.canton-mi.org/100days.aspx is required.
Phone/email	
Address	Canton Summit ,46000 Summit Pky, Canton, MI 48188
Website	http://www.oakwood.org/creg/?id=3&sid=1

HIV/AIDS Diagnosis and Treatment

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Administrator	Oakwood Healthcare Center – Westland: Infectious Disease Clinic
Description	Patients may receive diagnosis, treatment and management of HIV and AIDS at the
_	Infectious Disease Clinic, located at the Oakwood Healthcare Center in Westland.
	The clinic offers physicians who specialize in HIV/AIDS, social workers and
	counselors to all patients regardless of ability to pay. Federal funds through the
	Ryan White Care Act provide coverage for uninsured patients.
Address	2001 S. Merriman Rd, Suite 100, Westland, MI 48186
Phone	1-734-727-1000 for general center; 1-734-727-1115 for Infectious Disease Clinic
Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=25

Information on Free or Low Cost Prescription Medication

Administrator	Michigan Department of Community Health
Description	Listing of various prescription drug discount programs and free clinics
Website	http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872,00.html

Michigan Donated Dental Services

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Administrator	Michigan Donated Dental Services Program (DDS)
Description	The DDS program provides services in private dental offices located throughout the
_	state to those who qualify. Services are limited at this time, so please call for
	further details. Services are available in Lapeer, Lenawee, Livingston, Macomb,
	Oakland, Monroe, St. Clair, Washtenaw and the city of Detroit.
Eligibility	Applicants must have a permanent and severe disability, chronic illness or be
	elderly, be unable to pay for dental treatment and show no other means of obtaining
	needed dental care, and need extensive treatment, i.e., more than routine care.
Address	3647 Okemos Road, #200, Okemos, MI
Phone	1-800-850-5913
Website	http://www.nfdh.org

Michigan Drug Prices

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Administrator	Michigan Department of Community Health (MDCH)
Description	MDCH created a website to help consumers search more than 150 commonly
	prescribed prescription drugs in Michigan for the lowest possible price. Users can
	search this web site by zip code, city, or pharmacy for the lowest cost of drugs as
	far as 100 miles away. Since some of the prices listed on this website could be
	outdated, consumers are urged to call their pharmacy to check the latest price.
Website	http://www.michigandrugprices.com

Michigan's Prescription Drug Discount Card

Administrator	Michigan Department of Community Health
Description	The MiRx (My Prescription) Card is a prescription drug discount program for
	Michigan residents who do not have any prescription drug coverage. The Card is
	free and there is no cost to enroll in the program. Card holders can use their MiRx
	card at their local participating pharmacy and receive the MiRx discounted price.
	The discount is good on any medicine the pharmacist stocks and your doctor
	prescribes. Over-the-counter drugs are not covered even if they are prescribed.
Eligibility	Applicants must be a resident of Michigan, have no other prescription drug
	coverage, and have an income level at or below the state's median income level.
Phone	1-866-755-6479
Website	http://www.mihealth.org/mirx/index.html#

OakAssist Financial Advisors

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Administrator	Oakwood Staff of Financial Advisors
Description	If you do not have insurance or your insurance does not cover all of the costs, there
_	may be other options to assist you. You can call and speak with a Financial Advisor
	at Oakwood to discuss the options that better fit your needs.
Phone	1-313-593-7136
Website	http://www.oakwood.org/?id=1718&sid=1

TB (Tuberculosis) Screening, Diagnosis, and Treatment

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Administrator	Westland: Oakwood TB and Infectious Disease Clinic	
Description	Operated in collaboration with the Wayne County Health Department, the	
	Oakwood TB Clinic provides diagnosis, treatment and management of Active	
	Pulmonary and Extra Pulmonary TB; and Latent TB infection Wayne County TB	
	Clinic. Uninsured patients are covered fully under this program. Laboratory, skin	
	testing and radiology are available in the center.	
Address	2001 S. Merriman Rd, Suite 300, Westland, MI 48186	
Phone	1-734-727-1130 for the TB Clinic; 1-734-727-1000 for general center	
Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=46	

Teen Health Centers

Teen Health Centers				
Administrator	Oakwood	Healthcare System and Oakwood Healthcare Foundation		
Description	Primary m	Primary medical care for young people ages 10—21 is offered at Oakwood's teen		
_	health cen	ters in Inkster, Romulus and Taylor. Services are low cost and no one is		
	turned aw	ay for inability to pay. For specific details on individual treatments or		
	payment p	plans, please contact your local teen center, either on-line or by calling.		
Website	http://www	http://www.oakwood.org/?id=1602&sid=1		
Oakwood	Address	3250 Middlebelt Rd, Inkster, MI 48141		
Inkster Teen	Phone	1-734-729-3650		
Center	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=94		
Oakwood	Address	9650 S. Wayne Rd, Romulus, MI 48174		
Romulus Teen	Phone	1-734-941-1400		
Center	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=43		
Oakwood	Address	26650 Eureka Rd, Suite C, Taylor, MI 48180		
Taylor Teen	Phone	1-734-942-2273		
Health Center	Website	http://www.oakwood.org/?id=697&sid=1&SiteCode=49		

General Assistance and Human Services

General Assistance / Human Services Portals

Administrator	Michigan Assistance and Referral Service (MARS)	
Description	MARS provides information about programs offered by the State of Michigan that	
	helps families in need of assistance for medical, nutritional, food, day care,	
	temporary cash, etc., and then screens families to determine eligibility.	
Website	http://www.mfia.state.mi.us/mars/	

Administrator	Michigan Helping Hand
Description	This site, run by the State of Michigan, helps Michigan citizens facing economic
	hardship find the services they need. Links and information is available in the
	following areas: jobs and training, unemployment benefits, health care, family
	support and housing, among other things.
Website	http://www.michigan.gov/helpinghand/

Administrator	SHARE Network Michigan
Description	SHARE Network brings together workforce development partners, faith-based
	organizations, community organizations, and businesses and government agencies
	in one searchable web site. Use the SHARE Network to: link to service provider
	information including address, hours of operation, a list of services they offer as
	well as a point of contact; search by county, location, service and/or by service
	provider, and create an online referral, among other things.
Website	http://www.michigan.gov/helpinghand/

Administrator	The Information Center
Description	The Information Center is an information and referral service that includes
	information on resources for food pantries, medical and dental resources, holiday
	assistance, mentor programs, mortgage foreclosure assistance, grandparents raising
	grandchildren, troubled youth, utility assistance, clothing and furniture vouchers,
	senior services, Medicaid Waiver, caregiver support groups, among other things.
Address	20500 Eureka Suite 110, Taylor, MI 48180
Phone	1-734-282-7171
Website	http://www.theinfocenter.info

Administrator	United Way of Southeast Michigan
Phone	Dial 2-1-1 to reach a live operator and assistance
Website	http://www.uw211southcentral.org

General Assistance

Administrator	Ann Arbor Corps, Salvation Army
Description	Ann Arbor Corps, of the Salvation Army of Washtenaw County, offers essential
	services including: food pantry, camp programs, utility assistance, and eviction
	prevention.
Address	100 Arbana Drive, Ann Arbor, MI 48103
Phone	1-734-668-8353
Website	http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-
	sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument

Administrator	Hope Center Care & Share Closet
Description	The Care & Share Closet provides basic necessities not available with Food Stamps
	such as toilet paper, soap, deodorant, shampoo, cleaning supplies, and a limited
	number of household goods. Because contents of the Closet depend on donations,
	availability of items varies. Individuals and families may request supplies from the
	Closet once every two months and receive up to six items at a time.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/basic.htm

Administrator	Hope Center Wash With Care
Description	Low-income families can wash their clothes by appointment in a free laundry
	facility housed at Hope Center. Availability of laundry soap is dependent on
	donations. There are six washers and eight dryers with a playroom for pre-school
	children adjacent to the laundry room. <i>Please Note</i> : Wash with Care closed on
	October 10, 2009 due to building construction. Please call to confirm availability.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/basic.htm

Administrator	Oakwood Healthcare Systems: Oakwood Healthcare Keep Kids Safe
Description	Oakwood Healthcare System's Keep Kids Safe team offers free child safety seat
	checks by individual appointment. To date, over 95% of car seats checked through
	the Keep Kids Safe Car Seat Safety Check Program were improperly installed.
Address	Village Plaza, 23400 Michigan Ave, Dearborn, MI-48124
Phone	1-313-586-5488
Website	Info: http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&sid=1
	To have a car seat inspection, visit:
	http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101466&sid=1
	To take a car seat safety class, visit:
	http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=102106&sid=1

Administrator	Salvation Army of Romulus
Description	Services include food, clothing, furniture, as well as referrals and temporary
	shelter. Qualified individuals receive services for free, call ahead for appointments.
	Serves Washtenaw and Wayne Counties. Open Mon. through Sat. 9 a.m 7 p.m.
Address	5875 Middlebelt, Romulus, MI 48174
Phone	1-734-467-5849
Website	http://romulus.satruck.org/

Administrator	Washtenaw County Community College Adult Transitions
Description	Offers free counseling, skill building and job education services. Short-term
	courses in reading, writing, math, and critical thinking are available, as well as
	workshops on GED and ASSET test preparation.
Address	1355 Oakman Boulevard, Detroit, MI 48238
Phone	1-313-494-5500
Website	http://www4.wccnet.edu/resources/learningassistance/adulttransitions/

Administrator	Wayne Metro Community Action Agency
Description	Provides a range of comprehensive services to low-income persons, including food
	kitchen referrals, emergency utilities, housing, rental assistance, low cost home
	buying assistance, homeless prevention program, low cost prescriptions, shelter,
	and nutrition, among other services. Areas served include: Melvindale, Allen Park,
	Lincoln Park, River Rouge, Ecorse, Wyandotte and Southgate.
Address	3715 W. Jefferson, Ecorse, MI 48229
Phone	1-313-843-2550
Website	http://www.waynemetro.org

Administrator	Ypsilanti Corps, Salvation Army
Description	Ypsilanti Corps, of the Salvation Army of Washtenaw County, offers essential
	services including: food pantry, soup kitchen, utility assistance, eviction
	prevention, and community activities.
Address	9 South Park Street, Ypsilanti, MI 48198
Phone	1-734-482-4700
Website	http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-
	sublinks/FF85A00A5283220F862574410077DAB6?openDocument

Child Care Assistance

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Administrator	Salvation Army of Farmington Hills
Description	The Salvation Army's after school programs, offered through the Farmington Hills
_	Corps Community Center, typically run Monday through Thursday from 3PM to
	6PM and include tutoring, crafts, recreation and a meal. The programs are provided
	free of charge. Additional youth programs include outdoor learning experiences,
	summer day camps, music instruction, sports leagues and much more.
Address	27500 Shiawassee, Farmington Hills, Michigan 48336
Phone	1-248-477-1153
Website	http://www.usc.salvationarmy.org/usc/www usc emi2.nsf/vw-dynamic-
	index/B9D4EC2FCAD2A61886257500005289A7?Opendocument

Financial Assistance

Administrator	Hope Center
Description	
	other essential emergency needs. Hope Clinic is a last resort for financial assistance
	and those seeking help should apply to other agencies first. Before applying to
	Hope for financial assistance you must first apply to other area agencies.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/assistance.htm

Food and Nutrition Assistance

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Administrator	State of Michigan Food Assistance Program (FAP)
Description	FAP benefits can be used to buy eligible food at any Food and Nutrition Service
_	(FNS) authorized retail food store or approved meal provider. The U.S. Department
	of Agriculture funds 100 percent of this program. The Department of Human
	Services (DHS) determines eligibility for food assistance.
Phone	1-800-481-4989

Administrator	Angel Food Ministries
Description	Angel Food is available in a quantity that can fit into a medium-sized box at \$30
	per unit. Each month's menu is different than the previous month and consists of
	both fresh and frozen items with an average retail value of approximately \$60.
	Generally, one unit of food assists in feeding a family of four for about one week or
	a single senior citizen for almost a month. There is no limit to the number of units
	or bonus foods an individual can receive.
Eligibility	There are no qualifications, minimums, income restrictions, or applications.
Website	To find a site in your area: http://www.angelfoodministries.com/hosts.asp
Administrator	Figh and Lagrag Community Food Dentwy
	Fish and Loaves Community Food Pantry 1-734-442-0031
Phone	
Website	www.downriverfishandloaves.org
Administrator	Focus: HOPE
Description	Food is distributed through four food centers to those who meet the income
Description	guidelines. Eligibility is limited to Mothers with children, infants to age 6, and
	Senior Citizens, age 60 and older.
Locations	Eastside Food Center: 9151 Chalmers, Detroit, MI 48213
Locations	Southwest Food Center: 6353 West Vernor, Detroit, MI 48209
	Westside Food Center: 1300 Oakman Boulevard, Detroit, MI 48238
	Inkster Food Center: 759 Inkster Road, Inkster, MI 48141
Phone	1-313-494-5500
Website	For eligibility and more information: http://www.focushope.edu/food/
Administrator	Food Gatherers (Ann Arbor)
Description	Food Gatherers provides enough food to more than 150 community programs
	serving families and children in need of food. The agencies receiving food include
	St. Andrews Breakfast Program, Dawn Farm, Salvation Army, SOS Community
	Services and Hope Clinic. Food Gatherers also operates the Community Kitchen,
	which is located in the Robert J. Delonis Center, home of the Shelter Association of
	Washtenaw County. Volunteers transform rescued and bulk food into useful food
	resources, and prepare and serve daily meals to hundreds of people in need.
Phone	1-734-761-2796
Website	http://www.foodgatherers.org/
Administrator	Forgotten Harvest
110111111111111111111111111111111111111	Serves Wayne, Oakland, and Macomb Counties. Contact Forgotten Harvest to learn
	about its nutritious food service to 155+ agencies or to become a food donor.
Phone	1-248-967-1500
Website	www.forgottenharvest.org
Administrator	Gleaners Community Food Bank of Southeastern Michigan
	Gleaners Community Food Bank's mission is to turn surplus food, which otherwise
	would go to waste, into millions of nutritious meals for hungry people in
	southeastern Michigan.
Phone	1-313-923-3535 or 1-866-453-2637
Website	http://www.gcfb.org

Administrator	Hope Center
Description	Emergency groceries are distributed by appointment only on Tues. and Thurs. between 2:00 p.m. and 4:30 p.m. and Sat. from 10:00 a.m. and noon. A household is eligible to receive emergency groceries once a month. You must bring picture I.D. to receive your food order.
Address	518 Harriet St., Ypsilanti, MI 48198
Phone	1-734-484-2989
Website	http://www.thehopeclinic.org/services/food.htm
Administrator	Kmart Smart Assist Savings Program
Description	Kmart customers who present state-issued identification (driver's license or
•	identification card) and a state-issued unemployment benefits enrollment
	confirmation are eligible to participate in the program. The discount card entitles
	participants to an additional 20% off over 1,500 regular-priced grocery and
	drugstore items for up to six months. Application available online.
Location	Various locations across Michigan
Phone	1-866-KMART-4U
Website	http://www.kmart.com/shc/s/dap_10151_10101_DAP_Unemployment+Program
Administrator	Neighborhood Service Organization (NSO)
Description	NSO, along with the Detroit Police Department, the City of Detroit Department of
2 escription	Health and Wellness Promotion's Bureau of Substance Abuse, Prevention,
	Treatment and Recovery and the Detroit-Wayne County Community Mental Health
	Agency assist the homeless in Detroit's central business district.
Address	220 Bagley, Suite 1200, Detroit, MI 48226
Phone	1-313-961-4890
Website	http://www.nso-mi.org
Administrator	PantryNet.org
Description	PantryNet.org is a service of Gleaners Community Food Bank of Southeastern
***	Michigan that helps individuals locate a food pantry near them.
Website	http://pantrynet.org/ZipCalc.asp
Administrator	Calvation Army
	Salvation Army
Description	Services include food, clothing, and furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free. Serves Washtenaw and
	Wayne Counties. Open Monday through Saturday, 9:00 a.m. through 7:00 p.m.
Address	5875 Middlebelt, Romulus, MI 48174
Phone	To schedule an appointment: 1-734-467-5849
Website	http://romulus.satruck.org/
11 005100	
Administrator	Ypsilanti Salvation Army and Hope Clinic
Description	Free meals are served by the Hope Clinic in the Ypsilanti Salvation Army
1	Building on Saturdays and Sundays from 5:00 – 6:00 p.m. No I.D. or proof of
	income required; diners sign in to receive their meal.
Address	9 S. Park St., Ypsilanti, MI 48198
Website	http://www.thehopeclinic.org/services/food.htm

Home Repairs

Trome Repairs	
Administrator	Michigan Department of Human Services (DHS)
Description	State Emergency Relief (SER) assists with home repairs to correct unsafe
	conditions and restore essential services. Eligible home repairs may include repair
	or replacement of a non-functioning furnace, hot water heaters or septic systems.
	The lifetime maximum for energy-related home repairs (furnaces) is \$1,500. Home
	repair payments are made only if the repair is essential to remove a direct threat to
	health or safety or is required by law or a mobile home park regulation. The
	repair(s) must restore the home to a safe, livable condition.
Eligibility	Individual requesting is the owner or purchaser of the home, or holds a life estate or
	life lease on the home with the responsibility for home repairs; the home is the
	individual's permanent, usual residence; the home is not listed for sale; the home is
	not in jeopardy of loss, and the ongoing cost of maintaining the home is affordable
	to the individual (Total housing costs cannot exceed 75% of the group's net
	income). Contact your local DHS County Office to determine eligibility.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411,00.html

Job Search Assistance

Administrator	The Ann Arbor Center for Independent Living (AACIL)
Description	AACIL offers expert advice, job search workshops, and assistance navigating the
	job market. They also work with skilled and talented job-seekers who have a
	disability. Career Workshops are held regularly including: Do What You Love!,
	Networking: It's as Easy as PIE!, Acing the Interview, Resumes and Cover Letters,
	Internet Job-Searching, Effective Job-Searching Techniques, Overcoming a Work
	History Gap, and Disability and Your Job Search.
Address	3941 Research Park Drive, Ann Arbor, MI 48108
Phone	1-734-971-0277 x 21
Email/Website	julia@aacil.org or http://www.aacil.org/

Administrator	Dress for Success
Description	Dress for Success Metro Detroit provides disadvantaged women with professional
	attire, a network of support and career development tools to help women succeed.
Address	P.O. Box 24476, Detroit, MI 48224
Phone	1-313-886-2776
Email/Website	detroit@dressforsuccess.org or
	http://www.dressforsuccess.org/affiliate.aspx?sisid=105&pageid=1

	Engineering Society of Detroit (ESD) Job Bank
Description	The ESD Job Bank is an electronic resource for employers and recruiters, as well as
	job seekers. Users must create an account to access the database.
Website	http://careers.esd.org/

Administrator	Jackets for Jobs, Inc.
Description	Jacket for Jobs, a MichiganWorks! affiliate, provides professional business clothing
	at no charge for economically disadvantaged individuals in Metro Detroit.
Address	5555 Conner, Suite 2097, Detroit, MI 48213
Phone	1-313-579-9160
Website	http://www.jacketsforjobs.org/

Administrator	Michigan eLibrary (MeL)
Description	MeL is Michigan's online library and available to every Michigan resident via the
_	Internet. Under MeL's Business and Jobs Gateway workers can find information
	about new careers, filing for unemployment benefits, job postings, and how to help
	or grow a business, among other things. MeL's LearningExpress Library database
	also has practice tests and tutorials for college or different career fields, as well as
	courses on the job search including resume/cover letter writing, interviewing,
	networking, etc. Users can also find links to various job search web sites.
Website	http://mel.org/SPTBrowseResourcesBusiness.php?ParentId=832

Administrator	Michigan Jobs and Career Portal
Description	The Portal allows you to search for job openings, resources for starting a business,
	information on careers and financial aid opportunities for school and job training.
Website	http://www.michigan.gov/careers

Administrator	Wayne-Metropolitan Community Action Agency Employment & Training Program
Description	Services include: pre-employability skills training, resume development,
	establishment of references, updated information regarding job search/follow-up
	techniques, counseling regarding necessary "soft skills", job leads, access to
	internet, e-mail service, fax, copier and mailing service, bus tickets and gas money
	available where applicable, complete job search and career planning resources.
	Support Services are individualized and may include: uniforms/clothing for work,
	tools/supplies for work or training, auto repair, bus pass, driver's license restoration,
	certifications/licensure, text books, and other vocational needs.
Address	2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	1-313-843-2550
Email/Website	tmccollister@waynemetro.org or visit:
	http://www.waynemetro.org/programs_css_employment.html

Transportation Assistance

Administrator	Charity Motors
Description	Charity Motors helps low income individuals purchase a vehicle of their own. For
	pre-qualified individuals at Detroit car lots, Charity Motors discounts vehicles up to
	50 percent off their fair market value. Retail sales are offered Mon. through Fri.
	from 9:00 a.m. to 5:00 p.m. and a weekly auction every Sat. at noon.
Address	10431 Grand River Ave., Detroit, MI 48204
Phone	1-888-908-CARS
Website	http://www.charitymotors.org/index.php

	WIN W B I IO C C
Administrator	MichiVan VanPool and Commuter Services
Description	MichiVan connects people to commute together on a regular basis. Riders share a
_	fee that covers the vanpool share, the cost of the vehicle, maintenance, registration
	and insurance. Riders usually meet at a designated pick-up location like a shopping
	center parking lot or a Park and Ride location. Vanpoolers are also eligible to
	receive federal tax incentives for vanpooling and the state of Michigan provides
	subsidies to both new and existing groups as additional incentives to vanpool.
Phone	1-800-VAN-SHARE
Website	http://www.vpsiinc.com/Home/MainMenu.asp?MMID=1&OID=27

Administrator	MIRideShare
Description	Michigan Rideshare provides a free and easy way for commuters over the age 18
	working in Southeast Michigan to find carpool, vanpool and bike partners.
	Commutes should fall within Livingston, Macomb, Monroe, Oakland, St. Clair,
	Washtenaw, and Wayne Counties. If you commute to a location outside of these
	counties, contact the local RideShare office for that area.
Email	Livingston, Macomb, Monroe, Oakland, St. Clair, Wayne: rideshare@semcog.org
	Washtenaw: rideshare@theride.org

Administrator	SMART Bus Connector
Description	The Connector is a curb-to-curb service you may use to travel anywhere within
	designated service areas. You need to call and reserve your ride from 7 a.m. to 4
	p.m., Monday through Friday, except for major holidays. All reservations must be
	received by 4 p.m. one day before service is needed. Serves Allen Park, Dearborn,
	Dearborn Heights, Ecorse, Hamtramck, Highland Park, Lincoln Park, Melvindale,
	River Rouge, Taylor.
Phone	1-866-962-5515
Website	http://www.smartbus.org/smart/ride%20smart/myconnector.aspx

Utility Assistance

Administrator	AT&T Michigan Lifeline
Description	AT&T Michigan offers a telephone assistance program to make basic phone
	service more affordable to eligible customers. Benefits include 50 percent discount
	on line connection, monthly discount on basic service over \$10.00, and a waiver of
	deposit for local service. Optional benefits include toll restriction at no charge,
	blocking of 900/976 numbers, additional lines, Caller ID, Call Waiting, etc.
Eligibility	To qualify for Lifeline you must participate in one of the qualifying programs or
	your income must be at or below 150 percent of the federal poverty level.
	Qualifying programs include: Food Stamps, Medicaid, Supplemental Security
	Income (SSI), Family Independence Program (FIP, also known as TANF), Low-
	income Home Energy Assistance Program (LIHEAP), National School Lunch –
	Free Lunch Program, or Federal Public Housing / Section 8.
Phone	1-800-621-8650
Website	Application: http://www.att.com/Common/images/Lifeline/LifelineMI.pdf

Administrator	Michigan Home Heating Credit (HHC)
Description	HHC is designed to assist low income families living in Michigan with the cost of
	heating their homes. The HHC is federally funded through the Low Income Home
	Energy Assistance Program (LIHEAP), U.S. Department of Health and Human
	Services. The Michigan Department of Treasury is responsible for processing the
	Home Heating Credit claim and issues payments.
Eligibility	To be eligible, your household income level must fall within designated limits,
	your home must be in Michigan and it must be where you maintain a permanent
	residence, you are not a full-time student who is claimed as a dependent on another
	person's income tax return, and you did not live in a Care facility for the entire tax
	year.
Phone	1-800-827-4000
Website	http://www.michigan.gov/heatingassistance/0,1607,7-215-33210,00.html

Administrator	Michigan Department of Human Services (DHS) State Emergency Relief
Description Eligibility	Financial assistance may be provided to low-income households who meet eligibility requirements when heating or electric service has been or will be shut off. Payments may include the amount needed to restore or continue the service for at least 30 days. Also, services may include payment of necessary charges to deliver a 30-day supply of a deliverable fuel. Required payments are established amounts that DHS expects families to spend on their energy bill. Households are expected to make required payments for all utilities and shelter expenses before receiving any State Emergency Relief (SER) assistance. To be eligible for energy service assistance, an SER group must make all "energy required payments" for both primary and secondary fuel sources toward their energy service bills. The energy required payment period is the six-month period prior to the month the group applies. Contact your DHS County Office for information regarding your eligibility.
Phone	1-517-373-2035
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453 5531-18243,00.html
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Administrator	Michigan Energy Assistance Directory
Description	Developed by the Coalition to Keep Michigan Warm, the directory provides
1	information on private and public programs that offer energy assistance, and a
	county by county listing of utilities, programs and resources available.
Website	http://www.DELEG.state.mi.us/mpsc/winterwise/energy_assistance.htm
Administrator	The Heat and Warmth Fund (THAW)
Description	THAW is an independent non-profit agency that provides low-income individuals and families with emergency energy assistance. During the 2007-2008 heating season, THAW distributed more than \$10,928,000 in energy assistance to more than 9,000 households.
Eligibility	THAW programs begin each year in January and operate as long as funding is available. In addition, every November, the Early Emergency program restores service for qualified households before the winter season. Households requesting assistance must have: a shut-off notice (except seniors, age 62+ who are exempt), an immediate need for heating fuel, a residential utility account in their own name at their primary residence in a THAW service area, discussed their bill with their utility company, an annual household income less than 200% of federal poverty guidelines, applied for all other public and private resources for energy assistance (if eligible), and made payment of \$200 on the utility account in the past six months. Approved assistance payments are made directly to the utility or fuel provider. Applicants receiving THAW utility assistance may be required to attend an Energy Education workshop.
	IMPORTANT: Applicant MUST keep a budget agreement with their utility provider. If the applicant calls to remove their account from the budget, the THAW cash and/or utility match (if applicable) will not be applied or will be removed from customer account.
Address	607 Shelby Street, Suite 400, Detroit, MI 48226
Phone	1-800-866-8429
Website	http://www.thawfund.org/index.html

Weatherization Assistance

Administrator	Downriver Community Conference Weatherization Program
Description	Downriver Community Conference's Weatherization Program is a free energy
	program provided by the Department of Energy (DOE), and the State of Michigan,
	(DHS), servicing 19 Downriver communities. In order to qualify for this program
	you must meet certain income eligibility requirements. Services provided include:
	Insulation: attic, walls, floors; Smoke Detectors; Dryer Vents; Weather-Stripping
	Doors; Caulking; Glass Pane Replacement; Testing of Furnaces and other Gas
	Appliances.
Address	15100 Northline Rd., Southgate, MI 48195
Phone	1-734-362-3473 or 1-734-362-3475
Website	http://www.dccwf.org/weather.php

Administrator	Michigan's Weatherization Assistance Program	
Description	Michigan's Weatherization Assistance Program (WAP) is a federally funded, low-	
	income residential energy conservation program. The program provides free home	
	energy conservation services to low-income Michigan homeowners and renters.	
	Services include: wall insulation, attic insulation and ventilation, foundation	
	insulation, air leakage reduction, smoke detectors, and dryer venting. A trained	
	inspector will assess eligible dwellings for energy conservation needs. A typical	
	inspection will include Blower Door testing for air leakage, Combustion Appliance	
	testing for safety and efficiency, and a Health and Safety inspection. A	
	computerized audit is the basis for determining which measures are most cost	
	effective for each individual dwelling.	
Eligibility		
	poverty guidelines. Recipients of the Family Independence Program (FIP)	
	administered by the Department of Human Services (DHS) or those who receive	
	Supplemental Security Income (SSI) automatically qualify for this no-cost	
	program. Only local Weatherization Operators can make eligibility determinations	
	for this program due to many variables.	
Phone	1-517-373-2035	
Email/Website	dhsweb@michigan.gov or visit:	
	http://www.michigan.gov/heatingassistance/0,1607,7-215-33212,00.html	

Housing, Financial, and Legal Counseling

Housing Assistance

Administrator	LINKS to Homeownership Program, Wayne Metro CAA	
Description	The LINKS to Home Ownership Program is a home purchase and retention	
	program authorized by the State of Michigan to use federal dollars to increase	
	home ownership opportunities for low to moderate income families. Services	
	offered through the program can include down payment assistance, financial	
	literacy training, credit repair counseling and home inspections.	
Address	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180	
Phone	Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-9035	
	Amber Simpson, FSS Resource Coordinator, 1-734- 941-3408	
Website	http://www.waynemetro.org/programs_css_links.html	

Administrator	Michigan Department of Human Services (DHS) Relocation Assistance	
Description	Relocation assistance may include providing money for rent, security deposits, and	
	moving expenses for individuals and families. Assistance is provided on the	
	condition that the housing must be affordable (Total housing costs cannot exceed	
	75% of the group's net income). The group must have good cause for non-payment	
	during the last six months, regardless of the reason they are in need.	
Eligibility	Relocation services are available only if one of the following circumstances exists:	
	the group is homeless, living in a shelter, a car, or on the street; the group is living	
	temporarily with other persons following a fire or natural disaster that occurred not	
	more than 60 days before the date the group files an application for State	
	Emergency Relief (SER); the group is living with other persons to escape a	
	domestic violence situation; a court summons, order or judgment was issued which	
	will result in the SER group's becoming homeless; the group needs adequate	
	housing to avoid a foster care placement or before a child or children can come	
	home from foster care; a DHS services worker or DHS specialist, with supervisory	
	approval, determines if the family must be relocated from unsafe housing or for the	
	protection of the children; and the group receives final written notice to vacate	
	condemned housing from a local public agency authorized to issue such an order.	
Phone	1-517-373-2035	
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244,00.html	

Administrator	Michigan State Housing Development Authority's (MSHDA) Family Self-	
	Sufficiency Program, Wayne Metro CAA	
Description	The MSDHA Family Self-Sufficiency Program (FSS) is administered through the	
	Michigan State Housing Development Authority's (MSHDA) Housing Choice	
	Voucher Rental Assistance Program. Through the FSS Program, MSHDA provides	
	housing assistance, an interest-bearing escrow account, and the general	
	coordination of the FSS program. Program participants pay a portion of the housing	
	costs relative to their income and MSHDA subsidizes the balance. When the	
	family's income increases, the family pays more money monthly for rent. Under the	
	FSS program, as the tenant pays more for rent, MSHDA makes a monthly deposit	
	into their account based on the amount their rent changes due to a change in their	
	earned income. At the successful completion of the contract, the head of household	
	receives escrow monies. Escrow funds can be used towards a down payment on a	
	home, educational expenses, or to pay off debt.	

Address	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180	
Phone	one Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-9035	
	Dannielle Bills, FSS Resource Coordinator, 1-734-941-1459	
	Amber Simpson, FSS Resource Coordinator, 1-734- 941-3408	
Website	http://www.waynemetro.org/programs_css_mshda.html	

Home Ownership Services

Administrator	U 1	
Description	Home Ownership Services may help prevent loss of a home, providing services	
	such as: house payments (mortgage or land contract payments), including principal,	
	interest, legal fees and escrow for taxes and insurance; property taxes and fees;	
	mobile home lot rent for owners or purchasers of mobile homes; and insurance	
	coverage required by a mortgage or land contract. The lifetime Home Ownership	
	Services maximum is \$2000. Home Ownership Services cannot be approved if the	
	emergency was client-caused. A client-caused emergency is when an individual	
	fails to pay required payments for the six-month period prior to the month of	
	application. Good cause may exist (except for property taxes) as a basis for an	
	applicant's failure to prevent an emergency. The total amount of taxes past due for	
	all years does not exceed \$2,000.	
Eligibility	Contact your DHS County Office for information regarding your eligibility.	
Phone	1-517-373-2035	
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245,00.html	

Monroe County Free Housing and Foreclosure Counseling (State or Federally Approved)

Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167

Administrator	Michigan Foreclosure Prevention Project
Phone	1-248-443-8068

Administrator	Monroe County Opportunity Program
Phone	1-734-241-2775, ext 255

Wayne County Free Housing and Foreclosure Counseling (State or Federally Approved)

Administrator	Detroit Non-Profit Housing Corporation		,	
Phone	e 1-313-972-1111			

Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167

Administrator	Michigan Foreclosure Prevention Project
Phone	1-248-443-8068

Administrator	Mission of Peace
Phone	1-313-967-0140

Administrator	Mortgage Foreclosure Prevention Program
Phone	1-313-833-2948 or 1-877-693-6199

Administrator	Southwest Housing Solutions
Phone	1-313-841-3727
	1 0 10 0 11 0 12 1
Administrator	United Community Housing Coalition
Phone	1-313-963-3310
Washtenaw Cou	unty Free Housing and Foreclosure Counseling (State or Federally Approved)
Administrator	GreenPath Debt Solutions
Phone	1-888-860-4167
Administrator	Michigan Foreclosure Prevention Project
Phone	1-248-443-8068
Administrator	Michigan Tenant Counseling Program
Phone	1-734-761-8599
Administrator	MCII Extension Program
Phone	MSU Extension Program 1-734-222-3915
1 none	1-734-222-3913
Monroe County	Free Legal Counseling
Administrator	Legal Services of South Central Michigan
Phone	1-734-998-6100
Wayne County	Free Legal Counseling
Administrator	Community Legal Resources
Description	Community Legal Resources, with the assistance of private attorneys, provides pro
	bono legal representation to Michigan nonprofit organizations that are working
	with disadvantaged communities and individuals and are unable to pay for
	traditional legal services.
Address	615 Griswold, Suite 1400, Detroit, MI 48226
Phone	1-313-962-3171
Website	http://www.clronline.org/
Administrator	Logal Aid and Defender Association Forcelegure Line
Phone	Legal Aid and Defender Association Foreclosure Line 1-313-964-4130
1 none	1-313-707-7130
Administrator	Neighborhood Legal Services
Phone	1-313-964-1975
1110110	
Washtenaw Cou	unty Free Legal Counseling
Administrator	HEART Legal Counseling
Phone	1-734-669-2701
Administrator	Legal Services of South Central Michigan
Phone	1-734-998-6100
Administrator	Michigan Poverty Law Center
Phone	1-734-998-6100

Michigan \$AVE\$ Individual Development Account Program

Witchigan wit vi	individual Development Account i rogram
Administrator	Wayne Metro's Center for Financial Asset Development
Description	The Michigan \$AVE\$ Individual Development Account Program is a statewide
_	program that helps people with limited income to save money and build financial
	assets. The program matches client savings by offering them the opportunity to
	purchase a home, start or expand a small business, or pursue higher education.
	Services include: an educational Financial Planning program that helps you manage
	your money, develop a personal savings and budget plan, manage and repair your
	credit, and avoid predatory lending. Funds saved in your IDA account are matched
	to help you save for a home. For every dollar you save, IDA will match \$3. For
	those interested in starting a business, every \$1 you save in your account is
	matched up to \$2.
Eligibility	To be eligible, the participant must be employed, and must have been employed for
	the past 12 months. The Michigan \$AVE\$ IDA Program is designed to help
	families with children who are willing to commit to saving money every month for
	at least 6 months. IDA clients must also be willing to address their credit issues,
	complete training on homeownership or/micro-business development and financial
	planning.
Address	Wayne Metro CAA Main Office: 2121 Biddle, Suite 102, Wyandotte, MI 48192
Phone	Miryam Lulion, Assets Program Coordinator, 1-313-843-2550
Website	http://www.waynemetro.org/programs_css_individualDev.html

Wayne County Free Financial Assistance

Fice Financial Assistance
Accounting Aid Society
The Accounting Aid Society provides tax assistance and preparation to low and
moderate income families and seniors. Accounting Aid Society operates at more
than 25 sites in the metro Detroit region. Services include: year-round tax
assistance, counseling and related services, tax season tax sites January through
April, homebound tax program for seniors and low-income families, tax clinics on
tax rights and responsibilities including on the Child Tax Credit and Earned Income
Tax Credit, and assistance with tax disputes, among others.
18145 Mack Ave, Detroit, MI 48224
1-313-647-9620
http://www.accountingaidsociety.org/pages/index.cfm

Ways to Work

Administrator	Ways to Work
Description	Ways to Work offers low to moderate income families small, short-term loans to
	individuals who cannot get loans elsewhere. Examples include purchasing or fixing
	a car, and allowing individuals to remain at their job or in school.
Address	9851 Hamilton Ave., Detroit, MI 48202
Phone	1-313-883-8399
Website	http://www.csswayne.org/wtw/wtwframe.htm

Public Libraries

Monroe County Public Libraries

Monitor County	1 ubite Libraries
Administrator	Bedford Branch Library
Description	Public internet access, wireless access, and computer classes are available (call for
_	details)
Hours	Monday through Thursday 9a-9p; Friday and Saturday 9a-5p; Sunday 12p-5p
	(June-August Closed on Sundays)
Address	8575 Jackman Rd., Temperance, MI 48182
Phone	1-734-847-6747
Email/Website	lwhite@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/bedford/main.htm

Administrator	Blue Bush Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Thurs, 1p-5p; Wed, 1p-8p; Fri, 10a-5p; Sat, 10a-2p
Address	2210 Blue Bush Rd., Monroe MI 48162-9643
Phone	1-734-242-4085
Email/Website	peg@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/blue_bush/main.htm

Administrator	Carleton Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Thurs, 12p-8p; Tues, Wed, 9a-8p; Fri, Sat, 9a-5p
Address	1444 Kent St., Carleton MI 48117-0267
Phone	1-734-654-2180
Email/Website	laurieb@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/carleton/main.htm

Administrator	Dorsch Memorial Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Thurs, 9a-8p; Wed, Sat, 9a-5p
Address	18 East First Street, Monroe, MI 48161-2227
Phone	1-734-241-7878
Email/Website	cgreen@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/dorsch/main.htm

Administrator	Dundee Branch Library
Description	Public internet access, computer classes available (call for details)
Hours	Mon., Wed., 9a-6p; Tues., Thurs., 10a-8p; Fri. 9a-5p; Sat. 10a-2p
Address	144 East Main Street, Dundee, MI 48131-1202
Phone	1-734-529-3310
Email/Website	aenger@monroe.lib.mi.us or http://monroe.lib.mi.us/branches/dundee/main.htm

Administrator	Ellis Reference & Information Center
Description	Public internet access, wireless access, and computer classes are available (call for
	details)
Hours	Mon-Thurs, 9a-9p; Fri, Sat, 9a-5p; Sun,12p-5p (Jun-Aug Closed Sundays)
Address	3700 South Custer Road, Monroe, MI 48161-9716
Phone	1-734-241-5277
Email/Website	cjk@monroe.lib.mi.us or http://monroe.lib.mi.us/branches/ellis/main.htm

Administrator	Erie Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 2p-8p; Tues, 9a-1p; Wed, 10a-6p; Thurs, 2p-6p; Fri, 1p-5p, Sat Closed
Address	2065 Erie Road, Erie, MI 48133-9757
Phone	1-734-848-4420
Website	http://monroe.lib.mi.us/branches/erie/main.htm

Administrator	Frenchtown-Dixie Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, 9a-8p; Thurs, 12p-8p; Wed, Fri, Sat, 9a-5p
Address	2881 Nadeau, Monroe, MI 48162-9355
Phone	1-734-289-1035
Email/Website	jsteed@monroe.lib.mi.us, or
	http://monroe.lib.mi.us/branches/frenchtown dixie/main.htm

Administrator	Ida Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 12p-8p; Tues, 10a-5p; Wed, Thurs, Fri, 10a-5p; Sat, 10a-1p
Address	3016 Lewis Ave., Ida, MI 48140-0056
Phone	1-734-269-2191
Email/Website	bdrodt@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/ida/main.htm

Administrator	L.S. Navarre Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Wed-Sat, 1p-5p; Tues, 10a-8p
Address	1135 East Second Street, Monroe, MI 48161-1920
Phone	1-734-241-5577
Website	http://monroe.lib.mi.us/branches/navarre/main.htm

Administrator	Maybee Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 12p-8p; Tues, 12p-5p; Wed Closed; Thurs, 9a-1p; Fri, 9a-5p; Sat, 9a-2p
Address	9060 Raisin St., Maybee, MI 48159-0165
Phone	1-734-587-3680
Email/Website	sueh@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/maybee/main.htm

Administrator	Milan Public Library
Description	Public internet access and wireless access available
Hours	Mon-Thurs 10a-8p; Fri, 10a-6p; Sat, 10a-4p, Sun, Closed
Address	151 Wabash St, Milan, MI 48160-1593
Phone	1-734-439-1240
Email/Website	milanweb@monroe.lib.mi.us, or http://www.milanlibrary.org/

Administrator	Newport Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 1p-6p; Tues, Wed, 10a-6p; Thurs, 12p-8p; Fri, 10a-5p; Sat, 10a-2p
Address	8120 N. Dixie Hwy., Newport, MI 48166-9703
Phone	1-734-586-2117
Email/Website	dross@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/newport/main.htm

Administrator	Rasey Memorial Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Thurs, 9a-1p; Tues, 2p-8p; Wed, 2p-6p; Fri, 1p-5p; Sat, 9a-1p
Address	4349 Oak, Box 416, Luna Pier, MI 48157-4572
Phone	1-734-848-4572
Website	http://monroe.lib.mi.us/branches/rasey/main.htm

Administrator	Robert A. Vivian Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Wed, 12p-8p; Tues, Sat, Closed; Thurs, 9a-12p; Fri, 12p-5p
Address	2664 Vivian Road, Monroe, MI 48162-9212
Phone	1-734-241-1430
Email/Website	boitnott@monroe.lib.mi.us, or http://monroe.lib.mi.us/branches/vivian/main.htm

Administrator	South Rockwood Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, 10a-1p; Tues, 1p-6p; Wed, 1p-8p; Thurs, 2p-6p; Fri, 1p-5p
Address	12776 Dixie Hwy., P.O. Box 47, S. Rockwood, MI 48179
Phone	1-734-379-3333
Email/Website	dross@monroe.lib.mi.us, or
	http://monroe.lib.mi.us/branches/south_rockwood/main.htm

Administrator	Summerfield-Petersburg Branch Library
Description	Public internet access and computer classes are available (call for details)
Hours	Mon, Tues, Wed, 10a-8p; Thurs Closed; Fri, 9a-5p; Sat, 10a-1p
Address	60 East Center St., Petersburg, MI 49270
Phone	1-734-279-1025
Email/Website	doriss@monroe.lib.mi.us, or
	http://monroe.lib.mi.us/branches/summerfield_petersburg/main.htm

Wayne County Public Libraries

Administrator	Bryant Branch Library
Description	Internet access (free with library card, \$1 for a guaranteed 30 minutes without card,
_	possible lines due to limited number of computers), and free wireless access are
	available
Hours	Mon, Tues 12:30p-8:30p; Wed 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p, Fri Closed
Address	22100 Michigan Avenue, Dearborn, MI 48124
Phone	1-313-943-4091
Email/Website	joakley@ci.dearborn.mi.us, or http://dearbornlibrary.org

Administrator	Caroline Kennedy Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs 10a-9p; Fri, Sat, 10a-5p; Sun, 1p-5p
Address	24590 George St., Dearborn Heights, MI 48127
Phone	1-313-791-3800
Email/Website	mmccaffery@ci.dearborn-heights.mi.us, or
	http://www.ci.dearborn-heights.mi.us/Lib.cfm

Administrator	Flat Rock Public Library
Description	Internet access (with library card), wireless access (with library card), computer
	classes available (call for details), and quarterly resume classes are available (call
	for details)
Hours	MonWed. 10a-8p; ThursSun. 12p-5p
Address	25200 Gibraltar Road, Flat Rock, MI, 48134
Phone	1-734-782-2430
Email/Website	mulder@frlib.org, or http://www.frlib.org

Administrator	John F. Kennedy, Jr. Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs, 12p-8p, Fri Closed, Sat, Sun, 12p-5p
Address	24602 Van Born Road, Dearborn Heights, MI 48125
Phone	1-313-791-6050
Email/Website	mwrona@ci.dearborn-heights.mi.us, or
	http://www.ci.dearborn-heights.mi.us/Lib.cfm

Administrator	Leanna Hicks Library of Inkster
Description	Internet access is available (with library card)
Hours	Mon-Thurs, 12p-8p; Sat, 10a-5p
Address	2005 Inkster Rd., Inkster, MI 48141
Phone	1-313-563-2822
Email/Website	sstreet@tln.lib.mi.us, or http://www.inkster.lib.mi.us

Administrator	Snow Branch Library
Description	Internet access (with card) and wireless access (\$1 charge) are available
Hours	Mon, Tues, 12:30p-8:30p; Wed, 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p
Address	23950 Princeton, Dearborn, MI 48124
Phone	1-313-274-1780
Website	<u>ltromble@ci.dearborn.mi.us</u>

Administrator	Taylor Community Library
Description	Internet access (no library card necessary) and wireless access (no library card
	necessary) are available
Hours	Mon-Thurs 9a-8p; Fri, Sat, 9a-5p; Sun, 1p-5p
Address	12303 Pardee Road, Taylor, MI 48180
Phone	1-734-287-4840
Website	<u>ltbaum@tln.lib.mi.us</u> , or <u>http://www.taylor.lib.mi.us</u>

Washtenaw County Public Libraries

Administrator	Ann Arbor District Library
Description	Internet access (no library card necessary), wireless access (no library card
	necessary), computer classes and other services are available (see website or call
	for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	343 South Fifth Ave., Ann Arbor, MI 48104
Phone	1-734-327-4263
Email/Website	parkerj@aadl.org, or http://www.aadl.org

Administrator	Malletts Creek Branch Library
Description	Internet access (no library card necessary), wireless access (no library card
	necessary), computer classes and other services are available (see website or call
	for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	3090 East Eisenhower Parkway, Ann Arbor, MI 48104
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Pittsfield Branch Library
Description	Internet access (no library card necessary), wireless access (no library card
	necessary), computer classes and other services are available (see website or call
	for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	2359 Oak Valley Drive, Ann Arbor, MI 48103-8943
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Superior Township Library
Description	Internet access is available
Hours	Mon, Wed, 4p-8p; Tues, Sat, 10a-2p; Thurs, Fri, Sun, Closed
Address	8975 MacArthur Blvd., Superior Township, MI 48198
Phone	1-734-482-3747
Website	http://www.ypsilibrary.org

Administrator	Traverwood Branch
Description	Internet access (no library card necessary), wireless access (no library card
	necessary), computer classes and other services are available (see website or call
	for more information)
Hours	Mon, 10a-9p;Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	3333 Traverwood Drive, Ann Arbor, MI 48105
Phone	1-734-327-4200
Website	http://www.aadl.org/aboutus/traverwoodbranch

Administrator	West Branch Library
Description	Internet access (no library card necessary), wireless access (no library card
	necessary), computer classes and other services are available (see website or call
	for more information)
Hours	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
Address	2503 Jackson Avenue, Ann Arbor, MI 48103-3818
Phone	1-734-327-4200
Website	http://www.aadl.org

Administrator	Ypsilanti District Library – Michigan Avenue Branch
Description	Internet access and wireless access are available
Hours	Mon, Thurs, 10a-9p; Fri, Sat, 10a-6p
Address	229 West Michigan Avenue, Ypsilanti, MI 48197-5440
Phone	1-734-482-4110
Website	http://www.ypsilibrary.org

Administrator	Ypsilanti District Library
Description	Internet access and wireless access are available
Hours	Mon-Thurs, 9a-9p; Fri, Sat, 10a-6p; Sun, 1p-5p
Address	5577 Whittaker Road, Ypsilanti, MI 48197-9752
Phone	1-734-482-4110
Email/Website	morey@ypsilibrary.org, or http://www.ypsilibrary.org

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